# **EQI Holiday Adventure Program application form**

This form is for <u>overseas students</u> enrolled in an Education Queensland International (EQI) high school program ('students'), who wish to participate in an EQI Holiday Adventure Program.



#### How to complete this form

- 1. Student to complete Section A: Student details; Section B: Holiday Adventure Program selection; and sign Section C: Student's agreement.
- 2. Your homestay provider must complete Section D and your parent/legal custodian must complete Section E
- 3. Give the form to your international student coordinator with all required supporting documents attached to complete Section F
- 4. School principal to complete Section G: Approval Principal (or delegate) for students in EQI homestay (only)
- 5. International student coordinator to scan and email **completed form** to <u>bookings@tatours.com.au</u>

Section A: Student details							
Student	name:						
Gender:		Male O Fe	male O				
Date of b	birth:		Nationality:			EQI Student ID:	
School:						Year level:	
Email:			Mobile number:				
<b>Special requirements</b> Please consider all information about the EQI Holiday Adventure Programs (HAP Factsheet attached to this form) and provide details of any special requirements you may have. For example, adjustments for impairment; mobility aides or assistance; religious requirements; medical conditions; dietary requirements (such as allergies, halal, vegetarian, gluten free); any special requirements for air travel or accommodation. If you do not have any special requirements, please indicate N/A (not applicable) below. Further information may be requested to assess if and/or how your special requirements can be accommodated on the program.							
<b>Section B: Holiday Adventure Program selection</b> More than one program can be selected, if the program dates do not cross-over.							
	Outback Sa	afari 1 – Travel Dates:	14 – 19 Septemb	er 2	024		
	Outback Safari 2 – Travel Dates: 21 – 26 September 2024						
l I	Northern – Travel Dates: 18 – 28 September 2024						
	Sydney Tour – Travel Dates: 20 – 23 September 2024						
L I	K'gari – Travel Dates: 25 – 27 September 2024						
Please ca 1. 2. 3.	2. Tour Provider's Terms and Conditions for Travel (Appendix 1)						
• Iha	<ul> <li>I have read and understood the privacy statement (Section H);</li> <li>I have read, understood, and if I participate I accept, and agree to comply with, the Tour Provider's Terms and Conditions for Travel (Appendix 1) and important information and requirements within the HAP Factsheet (Appendix 2).</li> </ul>					s and Conditions for Travel	

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- I have read and understood the requirements regarding travel and activities, outlined in the <u>Travel and activities procedure</u> and <u>EQI Standard terms and conditions</u>;
- All information provided in this application form is true and accurate to the best of my knowledge.

Name:	EQI student ID:	
Signature:	Date:	

#### Section D: Homestay provider

#### I acknowledge that:

- the student, named in Section A of this form, who currently lives with me, wishes to participate in the Holiday Adventure Program stated on this form; and
- final approval lies with the Principal (or delegate) identified below.

#### I support this request.

Name:	Email:	
Signature:	Date:	

#### Section E: Parent/legal custodian agreement

- I give permission for the student named in Section A to participate in an EQI Holiday Adventure Program selected in Section B.
- I have read, understood, and if I participate I accept, and agree to, the Tour Provider's Terms and Conditions for Travel (Appendix 1) and important information and requirements within the HAP Factsheet (Appendix 2).
- I have read and understand the privacy statement (Section H).

#### All information provided in this application form is true and accurate to the best of my knowledge and I acknowledge and agree:

- the student's participation in an EQI Holiday Adventure Program may be revoked in accordance with the Terms and Conditions for Travel (Appendix 1) and/or the HAP Factsheet (Appendix 2) requirements and conditions (including tour rules and that the Department is not responsible for any loss or damage if the student's participation is revoked);
- the student is under the care and supervision of the tour supervisors whilst participating in the EQI Holiday Adventure Program;
- the consequences for breach of the tour rules, misbehaviour or inappropriate conduct may involve the student's school being notified, the student being sent back to their homestay or an emergency placement, if their homestay is not available and any other disciplinary action in accordance with the <u>EQI Standard terms and conditions</u>;
- I will be responsible for all costs associated if the student is sent home in such circumstances;
- the Department is not responsible for any loss or damage if the student is sent home in circumstances mentioned above; and
- to assist and/or encourage the student to comply with the tour rules and <u>EQI Standard terms and conditions</u>.

Name:		Email:			
Signature:		Date:			
		Section F: International student coordinator rec	ommendation		
I confirm	that:				
• this f	orm is cor	nplete and I have made all necessary enquiries to confirm the infor	nation provided;		
	• I have considered all relevant circumstances including the nature of the activity, arrangements for supervision, the student's welfare, age and maturity, school attendance and behaviour records and the views of the student's parent and homestay provider;				
the s	<ul> <li>the student must have successfully completed the EQI Water Skills assessment to participate in water activities. Please indicate if the student has successfully completed this assessment.</li> <li>Yes</li> <li>No</li> </ul>				
l recomm	I recommend:				
0	This req	uest be approved			
0	This req	uest be declined for the following <b>reason/s</b> -			
Name:		Email:			

Education Queensland International (EQI)

Signature:			Date:			
Section G: Approval – Principal (or delegate)						
Instructions						
• Consider the student's school attendance, discipline and behavioural history in providing your approval for the student to participate in an EQI Holiday Adventure Program. If the student has an individual health plan, an emergency health plan and/or an authority to administer medication form, please attach a copy to this form.						
• Assess the request taking into account the age, maturity and behaviour of the student, their capabilities and trustworthiness and the tour itinerary.						
	ust note the date this occurre			provided via other means (e.g. email) then il to this form. Final approval lies with the		
I ackno	wledge that the homestay pro	ovider of the student named in	n Section A is av	ware of this application.		
	ermission for the student stat d in Section B.	ed in Section A to travel and p	oarticipate in th	e EQI Holiday Adventure Program		
	I <b>DO NOT</b> give permission for the student named in Section A to travel or participate in the EQI Holiday Adventure Program selected in Section B.					
Reason for <u>not</u> granting permission:						
Name:		1				
Signature:			Date:			
School:			Position:			
			(if delegate)			
		Section H: Privacy state	ement			
including names, information provi on this form will approved tour pro- holiday adventure travel companies, adventure progra EQI Holiday Adve	contact details and medical inf ded and to contact applicants, be made available to employ ovider delivering the holiday a e program. Some of the inform accommodation providers an m. Relevant information will b enture Program. Please refer not be used or disclosed for	Formation for the purpose of a parents and school staff (for yees of EQI involved in admin dventure program. This inform nation you provide will be disc d other external parties involve given to medical profession to 'Medical' in the <u>EQI Star</u>	dministering th example, to rec nistering the Er nation will be g closed to insura red in providing als in the even ndard terms an	ollecting personal information on this form the EQI Holiday Adventure Program, to verif quest further information). The informatio QI Holiday Adventure Program and to the given to supervising staff accompanying the ance organisations, tour operators, airlines a services to the group as part of the holida to you require medical attention while on a and conditions for further information. The inless the use or disclosure is required of		



# TERMS AND CONDITIONS FOR TRAVEL

This document sets out the terms and conditions of the travel arrangements being provided to you (**the Customer**) by Terra Australis Tours Pty Ltd (**the Operator**)

# **OPERATION OF THESE TERMS**

This policy forms part of the Customer's contract with the Operator. If there is any inconsistency between these terms and conditions and other agreements that the Customer has entered into with another entity or party in relation to the tour provided by the Operator, these terms and conditions shall be applied and enforceable to the extent of any inconsistency.

# CANCELLATION BY THE OPERATOR DUE TO INSUFFICIENT PASSENGER NUMBERS

Tours will only run when a minimum of number of confirmed passengers (subject to tour type) is reached. The Operator reserves the right to cancel a tour if group numbers are insufficient and all monies received under these circumstances will be refunded in full.

# ITINERARY CONDITIONS

The Customer acknowledges that tours often cross parts of Australia where road, weather and other conditions are beyond the Operator's control and can change without warning.

The Operator reserves the right to amend an itinerary at any time for any reason.

The Coach Captain also has the right to amend itineraries en-route in the interests of Customer comfort and safety for whatever reason, without allowance for refunds.

There may be additional unforeseen costs arising from any amendment to the itinerary. In those circumstances, the Operator reserves the right to charge the Customer for those additional costs.

## CANCELLATIONS AND CHANGES TO ITINERARY

If the Operator is unable to commence a tour on the scheduled date or the Customer cannot join the tour due to internal Australian border closures and/or public health orders and directives or due to extreme weather conditions (eg major floods, road closures, fires or any other event beyond its control), the Operator may, at its discretion:

- (a) re-schedule the commencement date of the tour, provided that the new commencement date is not more than four (4) days after the originally scheduled commencement date; OR
- (b) offer the Customer a credit for the proportion of the value of the cost of the tour that the Operator may recover from its suppliers (airlines, accommodation providers, attraction providers and others) which can be redeemed on a later tour organised by Terra Australis (subject to availability); OR

(c) offer the Customer a refund for the proportion of the value of the cost of the tour that the Operator may recover from its suppliers (airlines, accommodation providers, attraction providers and others).

# STANDARD CANCELLATION TERMS

If the Customer cancels their tour booking the following fees apply:

- 60 days and over: Loss of any domestic (AU) airfares only
- 59 to 46 days: Loss of any domestic (AU) airfares plus 80% of the full tour fare
- 45 to 31 days: Loss of any domestic (AU) airfares plus 60% of the full tour fare
- 30 days or less: No refund

No refund will be given if the Customer fails to join the tour at its commencement (except in the circumstances set out under the heading "Cancellations and Changes to the Itinerary") or if the Customer chooses to leave the tour (for whatever reason) before the tour's scheduled completion.

## **EXCLUSION FROM THE TOUR**

No Customer will be permitted to continue on a tour if, in the opinion of the tour organiser, the Customer's mental or physical health compromises their safety or the safety of other customers.

The Operator will not be responsible for expenses resulting from a Customer being removed from the tour and not being able to complete the tour for any reason.

The Operator reserves the right to remove a passenger (in consultation with the tour organiser) from the tour if, in the opinion of the Coach Captain, the Customer poses a threat to themselves, other passengers and/or the safe operation of the tour. The Operator will not be responsible for expenses resulting in a Customer being excluded from completing the journey for any reason.

## TRAVEL INSURANCE

It is compulsory to have comprehensive domestic travel insurance prior to the commencement of a tour operated by the Operator. That policy should include cover for medical expenses (including emergency medical evacuation) that you may incur whilst on tour. Proof of insurance must be supplied as a condition of boarding.

Any cancellation caused by a Customer failing to show proof of insurance shall be considered under the Standard Cancellation terms set out above.

The Operator <u>strongly recommends</u> that this insurance should also include cover for tour cancellation by the Customer and the Operator.

Note: Domestic travel insurance is not the same as your Overseas Health Care policy (OSHC). If in any doubt, the Customer should speak to their agent, school or the Operator.

Appendix 2

# Holiday Adventure Program (HAP) Factsheet

### Important information

- Completing the form does not guarantee your booking as places are limited and tour participation is subject to availability of places.
- Please read our policy on travel and activities by downloading our EQI Standard terms and conditions.
- If you are applying before you arrive in Australia, please complete Sections A, B, C and E and submit this form to TA Tours Pty Ltd (TA Tours). TA Tours will liaise with your school to complete the remaining details.
- You must keep your International Student Coordinator informed of any changes to your emergency contact details.
- See itineraries published at <u>https://eqi.com.au/for-students/holiday-adventure-program</u>
- Holiday Adventure Program departure and return times will be confirmed at least 7 days prior to the published departure date.
- You must submit this form by the registration cut-off date as published on the EQI Holiday Adventure Programs website.
- TA Tours Pty Ltd will contact you upon receipt of your application by email.
- Students must NOT book flights. TA Tours Pty Ltd will provide further information about flights if your application is confirmed. Please note, you may be required to travel unaccompanied to and from your regional location.
- Tour supervisor details will be supplied by EQI prior to the Holiday Adventure Program departure date and these details will be confirmed by TA Tours Pty Ltd.

### Costs and payment information

- Tour prices are published online at <u>https://eqi.com.au/why-queensland/holiday-adventure-programs</u>
- Safari or tour prices do NOT include the cost of flights.
- Holiday Adventures are organised by professional tour agents and the tour provider will invoice you directly after receiving your application.
- Your booking will only be confirmed once you have agreed to the tour providers terms and conditions and payment has been received by the tour provider.

## Tour rules

### Before the tour

I agree to:

- abide by the Travel and Activities procedure and EQI Holiday Adventure Programs procedure and the clause included in <u>EQI's Standard terms and conditions</u>, which are published at <u>https://ppr.ged.qld.gov.au/pp/non-routine-travel-and-activities-for-homestay-students-subclass-500-schools-visa-procedure;</u>
- comply with all reasonable requests by the organisers for any additional information or documentation for the purposes of organising the EQI Holiday Adventure Program (including but not limited to arranging and booking transport, tours and accommodation);
- participate in all pre-tour program briefings; and
- have my participation in the tour revoked if:
  - I am suspended from school or my enrolment is cancelled; or
  - I do not have and maintain a school attendance record and behaviour that is satisfactory to EQI.

## On the tour

I agree to:

• my parents being given information about me, including (but not limited to) my behaviour on the tour and any health or wellbeing issues or concerns;



- the tour supervisors immediately dealing with any breach of these Tour rules by imposing appropriate consequences, including notifying my parents. In serious cases, my school will also be notified (with additional consequences imposed by the school under the school's Behaviour management plan) and I may be sent back to my homestay (under supervision) or an emergency placement, if my homestay is not available at my own/my parents' expense;
- follow all lawful and reasonable directions of the tour supervisors;
- be punctual;
- be courteous to and respectful of tour supervisors, other participants, tour guides, transport and accommodation providers and all other persons involved in the tour;
- be considerate of the general public at all times and respect local customs and values;
- obey all laws of Australia and take responsibility for my behaviour;
- behave in a manner which upholds and promotes the highest standards of integrity and dignity;
- only depart from the tour supervisors if I am in group of three of more and prior permission is obtained;
- take reasonable care to protect my own safety and the safety of the others on the EQI Holiday Adventure Program at all times;
- be responsible for the safe keeping of my personal possessions and travel documentation while on the tour. Lost property must be reported at the first available opportunity to the tour supervisor;
- not have sexual contact, smoke, consume alcohol or take non-prescription drugs at any stage during the EQI Holiday Adventure Program;
- attend and participate in the planned activities throughout the tour unless I have the express permission of one of the tour supervisors not to do so. Reasons not to participate in the planned activities may include, but are not limited to, injury and illness (after consultation with the tour supervisors);
- attend any arranged meetings of the EQI Holiday Adventure Program group (e.g. each morning, to receive information and instructions regarding the day's activities);
- show respect for the property, facilities and staff (including bus, tour company, accommodation sites, tourist sites, aeroplanes);
- not damage, vandalise (including graffiti or putting initials on any object) or remove any artefacts from tourist sites even if they appear insignificant or worthless);
- obey all conditions of entry at the various tourist sites visited while on tour;
- remain as a group, or with a tour supervisor, while touring;
- carry a copy of the program itinerary at all times and ensure I have a copy of the current accommodation address and phone numbers. If I become lost I am to telephone the tour supervisor by mobile phone, if this is unsuccessful, I am to go by taxi to the accommodation site and notify staff of my return; and
- be responsible for bringing my own spending money and covering the cost of personal expenses (including meals that are not included in the itinerary), excess baggage fees and any excess payable for claims made against my travel insurance policy (if applicable).

### Digital devices

I agree:

- that taking digital devices on the trip is at my own risk and I am responsible for insuring these for loss/theft;
- to follow instructions, related to the use of digital devices, given by people of authority (i.e. tour supervisors, airline and airport staff);
- email (preference) or text family members at an appropriate time and refrain from emailing or texting during meal times /attraction visits;
- to be responsible for global roaming, Wi-Fi, or data charges;
- to use digital devices in an appropriate manner that does not disrespect other members of the group or the broader community; and
- to seek permission before taking close up photos of any individuals or small groups.

### Transport

I agree to:

- seek permission from a tour supervisor before leaving the group at the airport. If leaving the group, I must be in a group of three or more, have a watch or phone set on the time at the airport and check in with tour supervisors at the departure gate at the designated time;
- be responsible for my own luggage and not leave bags unattended unless specifically directed by the tour supervisors or airport authorities;
- ensure that my luggage conforms to the dimensions and weight in line with their ticketing/airline arrangements or the limits imposed by the tour provider;
- wear seatbelts, life jackets and safety helmets when/if provided; and
- remain on the bus I am allocated to and notify the tour supervisor at the first available opportunity if any student/s are missing from the group.

#### Accommodation

I agree to:

- not leave the precincts of the accommodation unless as part of the official tour or with the permission of tour supervisors;
- socialise in common areas (dressed appropriately e.g. no pyjamas or bare feet) of the accommodation site as long as tour supervisors are present;
- not enter the rooms of students of the opposite sex at any time;
- keep noise and music to a minimum;
- not order room service, take items from the mini bar (if staying in a hotel) or use the in-room phones other than to contact the tour supervisors, if required;
- not take items from the accommodation such as towels or coat hangers;
- not damage or destroy any property in the accommodation belonging to someone else (e.g. the accommodation provider or another guest;
- not invite any visitors (outside the tour group) to accommodation, unless prior approval has been given by a tour supervisor;
- check for any damage to the premises on arrival and notify supervising staff;
- attend toilets and shower facilities in pairs where they are located away from sleeping areas; and
- keep my room tidy.

#### Meals

l agree to:

- be responsible for managing any food allergies at meal times;
- sit adjacent to a tour supervisor at meal times, if I have a serious food allergy; and
- take supplementary food with me if I cannot eat meals supplied.

### Health/wellbeing/safety

l agree to:

- travel with required medication, such as an Epipen, asthma medication, etc.;
- being monitored by tour supervisors in the use of medication;
- disclose to the tour supervisors any matter which might adversely affect my health, wellbeing or safety at any point during the Holiday Adventure Program. This includes immediately reporting any accidents, illness, security issues or risk to tour supervisors; and
- look out for the health, wellbeing and safety of fellow students (and in particular room-mate/buddy) and report any concerns immediately to the tour supervisors.

#### Consequences for breaching tour rules

I agree:

- that a breach of these tour rules may result in my participation in the program being cancelled and being returned to my homestay provider or an emergency placement if my homestay provider isn't available; and
- that my parent/legal custodian and host school will be notified and any additional expenses incurred will be the responsibility of my parent/legal custodian.